



Ontellus + Duck Creek

Ontellus is a Duck Creek Solution Partner

The Ontellus and Duck Creek integration provides a seamless process for claims teams to quickly and securely request and retrieve records – all directly from within Duck Creek Claims.

With Ontellus services, claims teams save valuable time and reduce costs. Adjusters are able to evaluate claims, make informed decisions and accelerate claims resolution.

Advantages

The Ontellus and Duck Creek integration allows claim teams to:

- Request records, see real-time status of requests, and view records quickly and accurately from within Duck Creek Claims
- Save time on new requests with auto-populated claims information from Duck Creek - eliminating errors tied to re-entry of claims information
- Perform all record-related approval activities or respond to required actions from within Duck Creek
- Perform a Provider Location Search utilizing Ontellus' comprehensive database of verified facilities
- Initiate a secure Records Retrieval Request from within Duck Creek Claims
- Track all details related to medical records and view status updates and notifications within Duck Creek Claims
- Receive secure, complete medical records, which automatically upload to Duck Creek Claims
- Review and download obtained records through a simple link in Duck Creek Claims



**Nation's
Largest
Record
Retrieval
Service**

**#1 Claims
Intelligence
Provider**

**Unparalleled
Data Security
and
Compliance
Providers**

**Helps
Accelerate
Claims
Resolutions**

About Ontellus

Ontellus is the nation's largest, full-service procurer of medical records, wage and employment records, diagnostic imaging files, pharma, social security records, billing records and other claims-related data services. Ontellus offers analytics to help claims adjusters review case records in a logical timeline that dynamically adapts as more records are retrieved.

Ontellus provides unparalleled data security and compliance, which allows adjusters to share important, sensitive HIPAA data with their legal counsel digitally in the cloud. Ontellus record retrieval services support litigated claims in the following verticals: Workers Compensation, Vehicle and Bodily Injury, General Liability and Medical Malpractice.

Why Choose Ontellus?

- Ontellus provides secure delivery of retrieved records
- Ontellus provides the ability to upload a signed HIPAA Authorization/legal document
- Ontellus utilizes industry leading custodian database to search and select record requests
- Ontellus provides fee approval and updated legal/authorization documents

Contact Us Today!

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