

Peer Review Services

ExamWorks offers a wide range of Peer Review service solutions that support the specific needs of each line of business and the changing demands of the healthcare industry.



Expert Service Professionals

ExamWorks professionals identify the resources you need to verify the validity of claims and get you concise, accurate reports in accordance with the rapid turnaround times required.

Credentialed Expert Medical Panel

ExamWorks is URAC accredited for Independent Medical Examinations and we offer physicians trained in delivering evidence-based medical review services around various phases and requirements of the medical claims management process. The physicians are chosen based on state specific requirements, their medical specialties, and their area of specialization within the insurance industry.

Evidence-Based Reviews

Evidence-based factors are utilized to support the validity and severity of diagnosis, addressing the medical cost containment challenge head on, identifying excessive utilization, inappropriate and duplicate billing. Medical requests that should be certified, those that should not be certified or how they should be modified for certification, if necessary, are reviewed in an evidenced-based context.

- Multi-Specialty Physicians with Specialized Training for Specific Insurance Coverages
- Evidence-Based Reviews

With over 13,500 credentialed and/or Board Certified review professionals, physicians are subject to primary source verification, ongoing credentialing and education. They are enrolled in the Continuous Query service of the NPDB and monitored proactively.

ExamWorks offers a range of evidence-based medical evaluation Peer Review Services:

- Appellate: Expedited and Standard
- Coding and Bill Disputes
- Comprehensive
- Concurrent
- Family and Medical Leave Act
- Federal External / PPACA
- Fraud and Abuse
- Grievance Panels
- Investigational / Experimental
- Litigation Support
- Pharmacy Negotiations
- Prospective
- Quality of Care
- Reconsiderations
- Retrospective



Automotive: Reviewers evaluate medical records and bills pertaining to mechanism of injury and the frequency, duration and standard of care.



Disability: Reviewers evaluate the level of functioning and physical restrictions surrounding a particular claimant.



Group Health: Reviewers evaluate a broad spectrum of client inquiries that typically include, but are not limited to, questions regarding whether a treatment, procedure, equipment, drug, device or supply is medically necessary, accepted as standard of care, experimental or investigational, and/or a covered benefit.



Liability: Reviewers evaluate medical records to address diagnosis, causal relationship to injury, medical probability, daily life activities, and/or further medical treatment.



Workers' Compensation: Reviewers evaluate issues pertaining to medical necessity, standards of care, causation, return to work and escalation.